

10/31 Sepco Township,
Durgapur - 713205
Phone: +91-7407881247

INVOICE No – CG-WD-0226
PROJECT ID: CG-WD-225
DATE: 10th April 2025

Billing For:

Durgapur Small Industries Association
Dr Zakir Hussain Ave, Industrial Area,
Durgapur, West Bengal 713206
Comments or special instructions:

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL PRICE
1	Website Maintenance Yearly	Rs. 5000-	Rs. 5000/-
Total			Rs. 5000/-
Grand Total			Rs.5000/-

Note: Payment to be made in Company Account Only

Bank Ac	Company Name	Bank Name	IFSC CODE
10200005548983	CODE GALAXY	Bandhan Bank	BDBL0001320

Website Maintenance Terms & Conditions

Effective Date: April 10, 2025

Maintenance of the current website

1. Introduction

These Website Maintenance Terms and Conditions govern the maintenance services provided by Code Galaxy ITES to the client.

2. Scope of Maintenance Services

Maintenance services may include: regular backups, plugin/theme/CMS updates, bug fixes, security patches, minor content updates, performance optimization, and uptime monitoring.

3. Maintenance Plans

Clients can subscribe to monthly, quarterly, or annual maintenance plans. Each plan includes services as per its scope. Services outside the scope are billed separately.

4. Client Responsibilities

Clients must provide timely access to hosting and CMS credentials, inform about issues promptly, and make payments as scheduled.

5. Payment Terms

Maintenance fees must be paid in advance. Invoices should be cleared within 7 days.

6. Exclusions

Excludes major redesigns, new feature inclusion, e-commerce setups, SEO, content writing, domain/hosting renewals, and hacking recovery due to client negligence.

7. Response Time & Support

Support is available via email or phone during business hours (Mon-Friday, 10AM-7PM). Response time is 24-48 hours depending on severity.

8. Term & Termination

The agreement lasts for the duration of the chosen plan. Either party may terminate with 15 days' notice. No refund for unused service period.

9. Liability

Code Galaxy ITES is not responsible for downtime or data loss caused by third-party services or cyberattacks.

10. Confidentiality

Both parties agree to keep confidential information secure and not disclose it without consent.

12. Modifications

Code Galaxy ITES may update these terms with prior notice to the client.